

Westlaw AU Cases Update

There have been delays in loading new cases in Westlaw AU, and recent cases loaded onto Westlaw AU do not have active case links, impacting both cases links and direct links in Alert24.

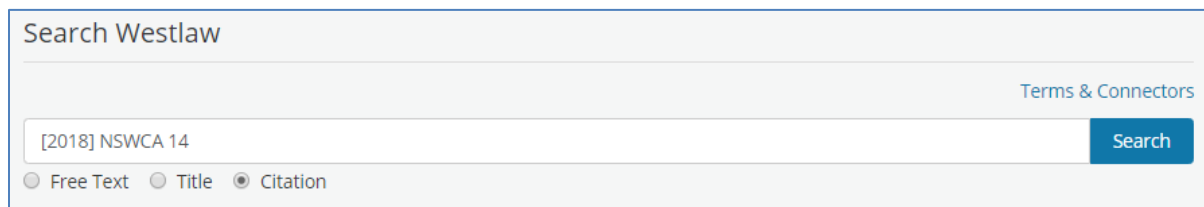
We have a technical team focused on resolving the above issues and we apologise for the inconvenience caused. If you have any questions regarding this update, please don't hesitate to contact [Customer Experience](#), your Premium Care consultant or your Account Manager.

Case Links

New and recent cases loaded onto Westlaw AU do not have active case links. AU FirstPoint documents are updating to show new Litigation History, Cases Cited and Cases Citing information as expected. However, cases newly referenced in the Litigation History, Cases Cited and Cases Citing information do not have active case links.

Users can still search for the relevant case on Westlaw by citation or request a copy of the case from [Customer Experience](#).

Our team is working to resolve case load time delays and anticipate to restore load times this week. Reactivating links in new cases is a separate issue with a longer anticipated fix time. Updates will be posted here as the team has new information.



The screenshot shows the Westlaw search interface. At the top, it says "Search Westlaw". Below that is a search bar containing the text "[2018] NSWCA 14". To the right of the search bar is a link for "Terms & Connectors". Below the search bar is a "Search" button. At the bottom of the search bar, there are three radio buttons for search criteria: "Free Text", "Title", and "Citation". The "Citation" radio button is selected.

Alert 24

Alert24 case links on Westlaw – from the Alert24 case item to the full text judgment – are currently inactive. The resolution of this issue will occur in tandem with the resolution of the Cases issues outlined above.

Direct links from the Alert24 email to the judgment on Westlaw may also have been inactive, or have resulted in documents not found, in some circumstances. This issue has now been resolved.

If you are seeking a recent case and it is not available on the platform via Alert24, please [Customer Experience](#), who will reply with the relevant MS Word or PDF judgment.

ARTICLE

Case Citation:

[2018] FCA 1554

Court:

Federal Court of Australia

Judges:

McKerracher J

Judgment Date:

17/10/2018

Court Provided Information

Westlaw Alerts

We are also aware that there has been an issue with the content of Case Law Alerts with historic content included. We have identified and resolved the issue. To ensure customers are alerted to current content, we are rerunning recent alerts today.

If you have any questions regarding this communication, please don't hesitate to contact [Customer Experience](#), your Premium Care contact or your account manager.

Once again, we apologise for any inconvenience this may have caused.

The Westlaw AU Team