# Westlaw NZ Cases Update

There have been delays in loading new cases in Westlaw NZ, and recent cases loaded onto Westlaw NZ do not have active case links, impacting both cases links and direct links in Alert24.

We have a technical team focused on resolving the above issues and we apologise for the inconvenience caused. If you have any questions regarding this update, please don't hesitate to contact <u>Customer</u> <u>Experience</u>, your Premium Care consultant or your Account Manager.

### **Case Links**

New and recent cases loaded onto Westlaw NZ do not have active case links. NZ BriefCase and NZ CiteCase documents are updating to show new Litigation History, Cases Cited and Cases Citing information as expected. However, cases newly referenced in the Litigation History, Cases Cited and Cases Cited and Cases Citing information do not have active case links.

Users can still search for the relevant case on Westlaw by citation or request a copy of the case from Customer Experience.

Our team is working to resolve case load time delays and anticipate to restore load times this week. Reactivating links in new cases is a separate issue with a longer anticipated fix time. Updates will be posted here as the team has new information.

Search Westlaw	
	Terms & Connectors
[2018] NZCA 62	Search
○ Free Text ○ Title ● Citation	

#### Alert 24

Alert24 case links on Westlaw – from the Alert24 case item to the full text judgment – are currently inactive. The resolution of this issue will occur in tandem with the resolution of the Cases issues outlined above.

If you are seeking a recent case and it is not available on the platform via Alert24, please contact <u>Customer Experience</u>, who will reply with the relevant MS Word or PDF judgment.

ARTICLE	
Case Citation:	[2018] NZEmpC 114
Court:	Employment Court, Wellington
Judges:	Judge Corkill
Judgment Date:	27/9/2018

## **Westlaw Alerts**

We are also aware that there has been an issue with the content of Case Law Alerts with historic content included. We have identified and resolved the issue. To ensure customers are alerted to current content, we are rerunning recent alerts today.

If you have any questions regarding this communication, please don't hesitate to contact <u>Customer</u> <u>Experience</u>, your Premium Care contact or your account manager.

Once again, we apologise for any inconvenience this may have caused.

# The Westlaw NZ Team