

WESTLAW AU JUNE 2019 RELEASE

Enhancing your legal research experience

Thomson Reuters works in partnership with our customers to develop solutions and services that meet your needs. We take the time to seek your feedback and incorporate it into our development schedule.

We use this information to enhance Westlaw AU and are excited to share with you details on the enhancements scheduled to be released at 10pm on the 27th of June.

We recommend you review the release notes below and update any internal training material.

The Release Notes provide a summary of the enhancements, followed by a more detailed explanation.

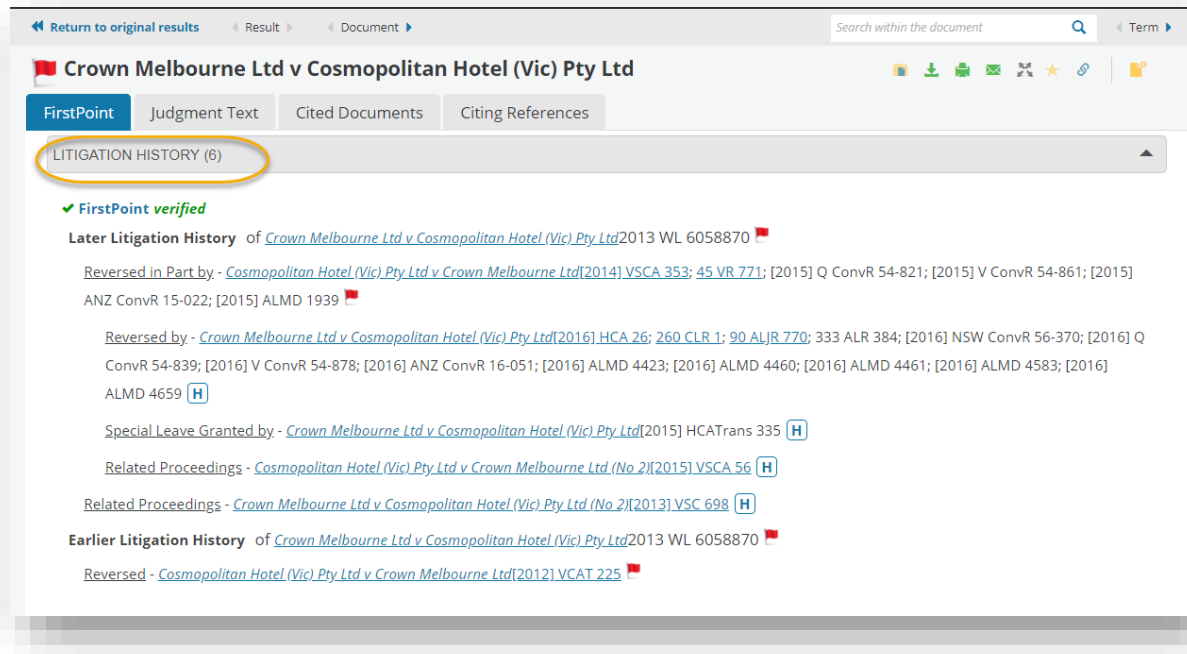
Release Summary

FEATURE	SUMMARY
Tree View – Litigation History	Users are often presented with lengthy and complex Litigation History within the FirstPoint record. To improve readability, we are introducing a new tree view for Litigation History.
Delivery Options with New FirstPoint Design	Recent changes made to the FirstPoint as part of the February 2019 release will now be applied to all delivery options. When printing, downloading or emailing a case document, the new design will be displayed.
New System Requirements	We have reviewed our minimum system requirements to ensure that Westlaw supports all latest browsers.
Drag and Drop to Arrange Quick Links	We have introduced the 'Drag and Drop' functionality to help you re-arrange the order of your Quick Links on Westlaw.
SAML Single Sign-On Option for Academics	We are introducing Single Sign-On (SAML) access and will be adding a new sign-on button for Academic users. There will be no changes in the way you currently access Westlaw. Please continue to use the service and login as you normally would.
Incorrect Judgment Dates – Update	We are aware that some older cases are currently displaying incorrect judgment dates. In response to customer feedback, we are removing incorrect judgment dates from Westlaw as part of this release. In parallel, our editorial team is working on populating correct judgment dates in the source data. As the editorial work is progressing, correct judgment dates are gradually appearing in Westlaw.
Cases Linking Issues - Update	Since January this year, we have made significant improvements to enable cases linking in the Cases Citing, Cases Cited, Litigation History and Alert 24. We will continue to work through this over the next few months.
Full Court Names and Citing Count within the FirstPoint Record - Update	As part of the Westlaw February release, we introduced a table view for Cases Citing and Cases Cited with additional Full Court & Citing Count information. For some cases, the information for these two columns is still not fully populated. Our technology team is currently focusing on enabling Cases links as our number one priority. Once the cases linking issues are resolved, we will focus on this item next. We apologise for the delay.
Searching a case citation including a year - Update	Some customers have reported that searching a case citation including a year doesn't bring a result in Westlaw. A year in parenthesis is not an integral part of the case citation on Westlaw and inclusion of such a year in the search query will in most cases cause the search to fail. The best advice is to not include any year in parentheses when searching for a case citation.
Westlaw internal citations have been removed from the header section of the case document display.	We added Westlaw citations to all cases in March. The primary purpose of this was to provide an identifier to judgments that don't have a report series citation or a media neutral citation. In response to your feedback, we are removing WL citation from the header section of the case document display.

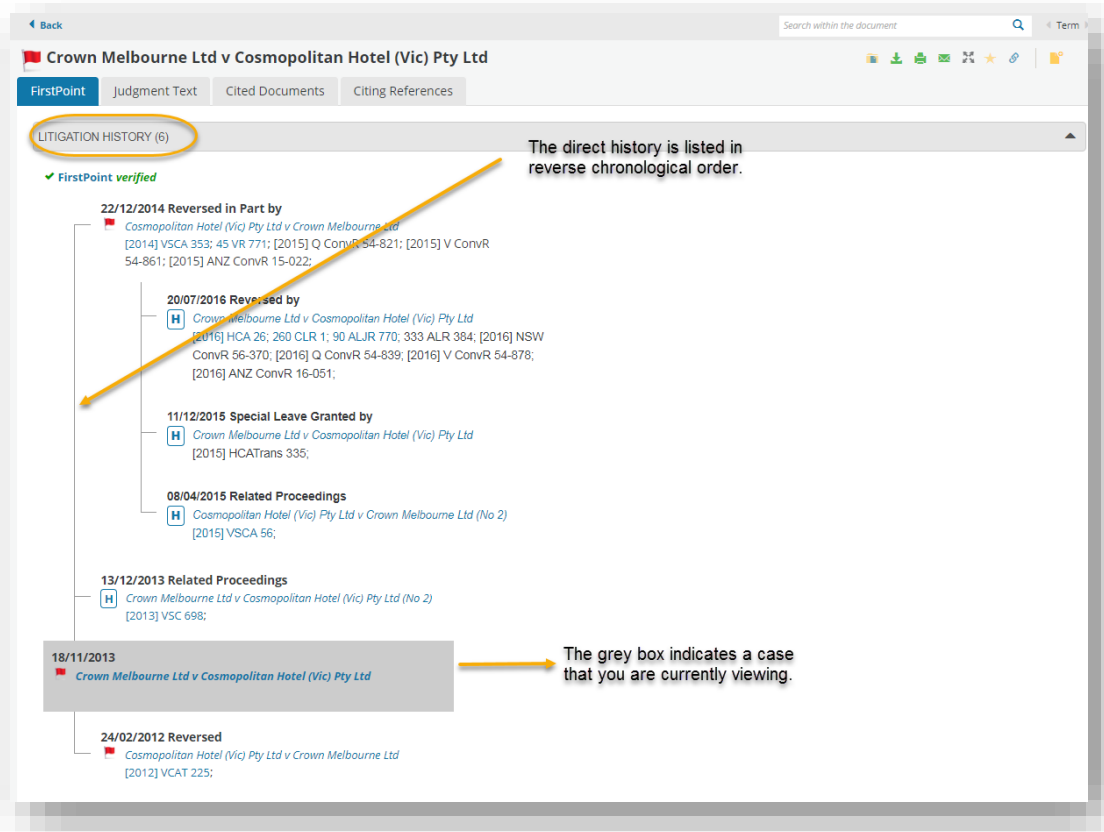
Tree View in Litigation History

Users are often presented with lengthy and complex Litigation History within the FirstPoint record, as such we are introducing a new tree view of Litigation History to improve readability.

Existing Litigation History Display



New Litigation History Display



Delivery Options for New FirstPoint Design

The recent changes that we have made to the FirstPoint User Interface will be applied to all delivery options. It means when printing, downloading or emailing a case document, the new design will be displayed.

Updating System Requirements

We have reviewed our minimum system requirements to ensure that Westlaw supports all latest browsers. Please see below updated system requirements.

All Users

- High-speed internet connection (4Mbps Download, 512kbps Upload ADSL)
- Adobe Acrobat Reader 9.0 or later installed (Some print functionality is lost with older versions.)
- Monitor with 1280 x 960 or higher screen resolution
- JavaScript and cookies enabled in the browser
- Add <http://www.westlaw.com.au> to Trusted Sites
- Do not delete cached files

Windows Users

Microsoft Windows XP, Vista, or Windows 7, Windows 10 running:

- Internet Explorer 11 recommended
- Firefox current version or Extended Support Release version
- Google Chrome current version
- Opera current version
- Edge (Windows 10 only)

Mac Users

OS 10.5 or later running:

- Safari current version
- Firefox current version or Extended Support Release version
- Google Chrome current version
- Opera current version

Mobile Apps:

- iPhone (iOS 10 or later, iPhone 5 or later)
- iPhone (iOS 9.0 or later, iPad 2nd generation or later)
- Android (7.0 or later)

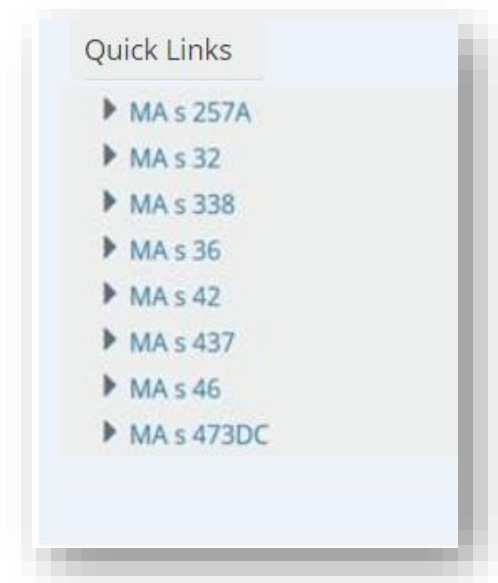
*We have also improved the 'Copy with Reference' functionality to ensure that this function will work more effectively with all latest browsers.

Drag and Drop to Arrange Quick Links

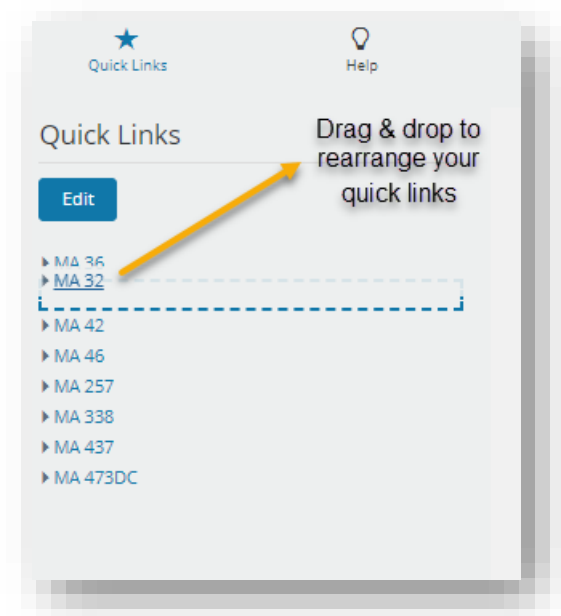
The Drag and Drop functionality will help you re-arrange the order of your Quick Links on Westlaw.

Users are currently unable to sort their Quick Link lists. For examples, if your quick links are named with digits as per the below screenshot, Westlaw is currently listing them according to the first digit, not the whole number. Users will now be able to easily drag and drop to re-arrange their Quick Links.

Existing Quick Links ordering:



New Quick Links Ordering:



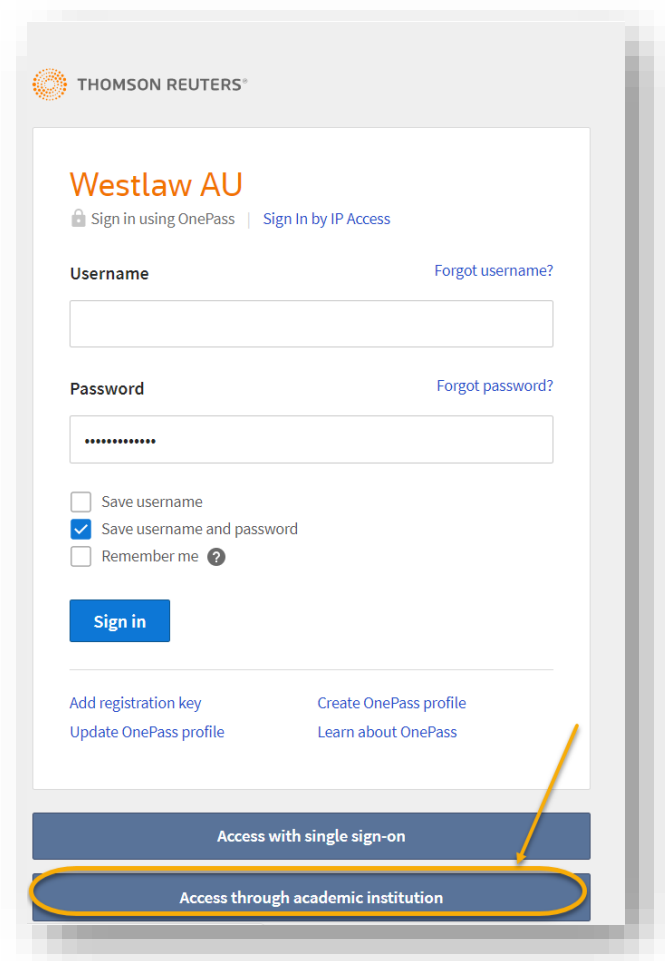
SAML Single Sign-On for Academics

SAML Single Sign-On is a new authentication option for customers who have a SAML SSO enabled network. It provides the simplicity of seamless authentication with the benefit of personalised access. Some customers are currently in the process of migrating their access to SAML.

As part of this release we are introducing SAML access for academic institutions and will be adding a new sign-on button for academic users on the Westlaw sign on screen. There will be no changes in the way you access Westlaw so please continue to use the service and login as you normally would.

If your organisation has a SAML SSO configured network and you would like to move to SAML SSO for Westlaw, please contact your Account Manager or Tech Care to discuss your options

New SAML Single Sign-On Button for Academic Institution.



The screenshot shows the Westlaw AU login interface. At the top left is the Thomson Reuters logo. Below it, the text 'Westlaw AU' is displayed in orange. Underneath, there are two links: 'Sign in using OnePass' and 'Sign In by IP Access'. The main form contains fields for 'Username' and 'Password', each with a 'Forgot' link. Below the password field are three checkboxes: 'Save username', 'Save username and password' (which is checked), and 'Remember me'. A blue 'Sign in' button is positioned below the form. At the bottom of the page, there are two buttons: 'Access with single sign-on' and 'Access through academic institution'. A yellow arrow points to the 'Access through academic institution' button, which is also highlighted with a yellow oval.

Incorrect Judgment Dates for some older cases

We are aware that some older cases are currently displaying incorrect judgment dates. Our editorial team is currently working on populating correct judgment dates in the source data. Whilst the editorial work is ongoing, we will remove incorrect judgment dates in Westlaw as part of this release. As the editorial work is progressing, correct judgment dates will be corrected in Westlaw.

An update on Cases Linking Issues

We have been undertaking a refresh of all case records to improve the case research experience and performance on Westlaw. Click [here](#) to see the previous communications.

Although we have made significant improvements to enable cases linking, you may still experience some inactive linking.

The expected completion date for this reprocessing activity was initially set for the end of February but it is taking longer than anticipated and we will continue to work through this over the next few months. This has impacted on cases linking in the Cases Citing, Cases Cited, Litigation History and Alert 24. Click [here](#) to see more information about the issue.

We can assure you this is getting the utmost priority at our end. We apologise for the inconvenience caused and thank you for your patience.

An update on the Full Court Names and Citing Count in the Cases Citing and Cases Cited record

As part of the Westlaw February release, we have introduced a table view for Cases Citing and Cases Cited with additional Full Court Name & Citing Count information. See the screenshot below.

For some cases, the information for these two columns is still not fully populated. Our technology team is currently focusing on enabling Cases links as our number one priority, there will be a delay on introducing a solution to this. Once the cases linking issues are resolved, we will focus on this item next. We apologise for the delay.

Treatment	Court	Status	Title and citations	Date	Cases citing
Referred to	High Court of Australia	[H]	Mansfield v Director of Public Prosecutions (WA) [2006] HCA 38; 226 CLR 486; 165 A Crim R 369; 80 ALJR 1366; 228 ALR 214; [2006] ALMD 6723; [2006] ALMD 6724	20/07/2006	34
Referred to	High Court of Australia	[F]	Williams v The Queen [1978] HCA 49; 140 CLR 591; 53 ALJR 101; 22 ALR 195	08/12/1978	19
Approved	Court of Criminal Appeal for South Australia	[F]	Director of Public Prosecutions (SA) v George [2008] SASC 330; 102 SASR 246; 191 A Crim R 95; 224 FLR 269; 251 ALR 658; [2010] ALMD 3599; [2010] ALMD 3600	26/11/2008	14
Referred to	Supreme Court of New South Wales	[F]	Director of Public Prosecutions (Cth) v Jeffery 58 A Crim R 310 (SC)	15/01/1992	12
Referred to	Queensland Court of Appeal	[H]	Director of Public Prosecutions (Cth) v Hart [2005] OCA 51; [2005] 2 Qd R 246; [2006] ALMD 3170	04/03/2005	7
Other Cases Cited	Queensland Court of Appeal	-	Director of Public Prosecutions (Cth) v Hart (No 2) [2005] 2 Qd R 246	04/03/2005	7
Distinguished	New South Wales Court of Appeal	[F]	Logan Park Investments Pty Ltd v Director of Public Prosecutions (Cth) 122 FLR 1 (CA)	27/10/1994	5

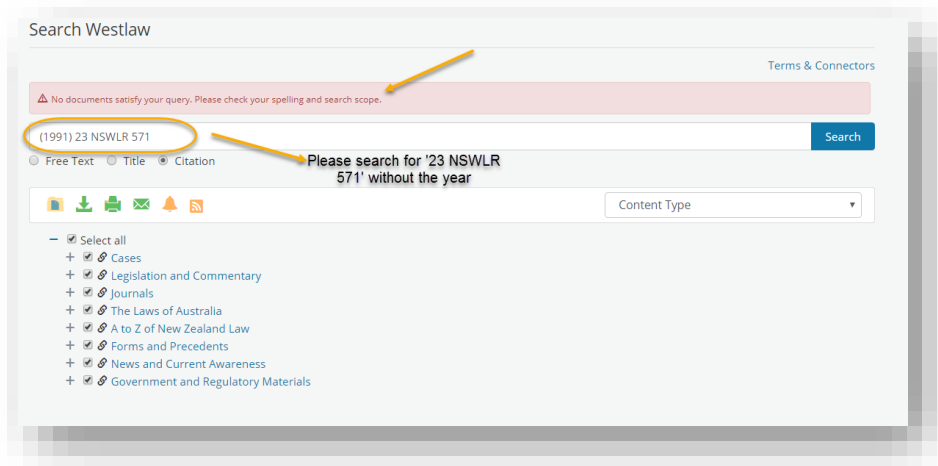
An update on searching a citation including a year

Searching by a case citation (including a year) doesn't always display a result in Westlaw. Please see the below screenshot for an example.

A year in parenthesis is not an integral part of the case citation on Westlaw and inclusion of such a year in the search query will in most cases cause the search to fail. The best advice is to not include any year in parentheses when searching for a case citation. A year in square brackets, on the other hand, is an integral part of a citation and should be included when searching for a case by that citation.

Examples	Search by a citation	Westlaw Result?
1	(2010) 240 CLR 590	✘
2	240 CLR 590	✔
3	[2010] HCA 13	✔

From an example below, searching by citation for '23 NSWLR 571' will find the required case.



We are looking at ways of improving the search by citation functionality to overcome the issue. We will keep you posted our progress on this.

WL Citation has been removed from the header.

In March we added Westlaw citations to all cases. The Westlaw citation (e.g. 2017 WL 4161890) is our internal document number and used as an identifier to judgments that don't have a report series or a media neutral citation. To reduce confusion and respond to customer feedback, we have removed the WL citation from the header section of a case document page. It may still appear in the Litigation History and other sections within the FirstPoint record.

