

WESTLAW NZ JUNE 2019 RELEASE

Enhancing your legal research experience

Thomson Reuters works in partnership with our customers to develop solutions and services that meet your needs. We take the time to seek your feedback and incorporate it into our development schedule.

We have used that information to enhance Westlaw NZ and are excited to share with you details on the enhancements scheduled to be released at 12 am on the 28^{th} of June.

We recommend you review the release notes below and update any internal training material.

The Release Notes provide a summary of the enhancements, followed by a more detailed explanation.

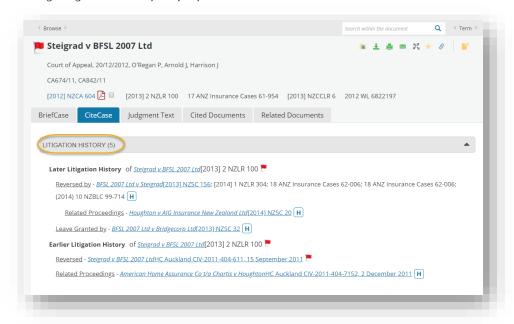
Release Summary

FEATURE	SUMMARY
Tree View – Litigation History	Users are often presented with lengthy and complex Litigation History within the Cite Case record. To improve readability, we are introducing a new tree view for Litigation History.
Delivery Options with New Cases Design	Recent changes made to the cases User Interface as part of the March 2019 release will now be applied to all delivery options. When printing, downloading or emailing a case document, the new design will be displayed.
New System Requirements	We have reviewed our minimum system requirements to ensure that Westlaw supports all latest browsers.
Drag and Drop to Arrange Quick Links	We are introducing the 'Drag and Drop' functionality to help you re-arrange the order of your Quick Links on Westlaw.
SAML Single Sign-On Option for Academics	We are introducing Single Sign-On (SAML) access and will be adding a new sign-on button for Academic users. There will be no changes in the way you currently access Westlaw. Please continue to use the service and login as you normally would.
Cases Linking Issues - Update	Since January this year, we have made significant improvements to enable cases linking in the Cases Citing, Cases Cited, Litigation History and Alert 24. We will continue to work through this over the next few months.
Full Court Names and Citing Count within the FirstPoint Record - Update	As part of the Westlaw March release, we introduced a table view for Cases Citing and Cases Cited with additional Full Court & Citing Count information. For some cases, the information for these two columns is still not fully populated. Our technology team is currently focusing on enabling Cases links as our number one priority. Once the cases linking issues are resolved, we will focus on this item next. We apologise for the delay.
Westlaw internal citations have been removed from the header section of the case document display.	We added Westlaw citations to all cases in March. The primary purpose of this was to provide an identifier to judgments that don't have a report series citation or a media neutral citation. In response to your feedback, we are removing WL citation from the header section of the case document display.

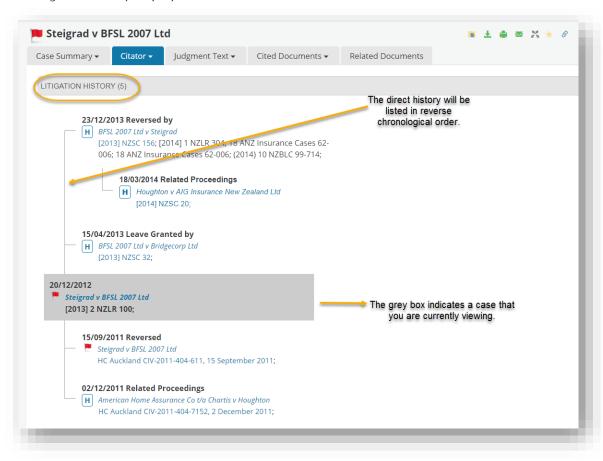
Tree View in Litigation History

Users are often presented with lengthy and complex Litigation History within the Cite Case record, as such we are introducing a new tree view of Litigation History to improve readability.

Existing Litigation History Display



New Litigation History Display



Delivery Options for New Cases Design

The recent changes that we have made to the cases User Interface will be applied to all delivery options. It means when printing, downloading or emailing a case document, the new design will be displayed.

Updating System Requirements

We have reviewed our minimum system requirements to ensure that Westlaw supports all latest browsers. Please see below updated system requirements.

All Users

- High-speed internet connection ((4Mbs Download, 512kbps Upload ADSL)
- Adobe Acrobat Reader 9.0 or later installed (Some print functionality is lost with older versions.)
- Monitor with 1280 x 960 or higher screen resolution
- JavaScript and cookies enabled in the browser
- Add http://www.westlaw.co.nz to Trusted Sites
- Do not delete cached files

Windows Users

Microsoft Windows XP, Vista, or Windows 7, Windows 10 running:

- Internet Explorer 11 recommended
- Firefox current version or Extended Support Release version
- Google Chrome current version
- Opera current version
- Edge (Windows 10 only)

Mac Users

OS 10.5 or later running:

- Safari current version
- Firefox current version or Extended Support Release version
- Google Chrome current version
- Opera current version

Mobile Apps:

- iPhone (iOS 10 or later, iPhone 5 or later)
- iPhone (iOS 9.0 or later, iPad 2nd generation or later)
- Android (7.0 or later)

*We have also improved the 'Copy with Reference' functionality to ensure that this function will work more effectively with all latest browsers.

Drag and Drop to Arrange Quick Links

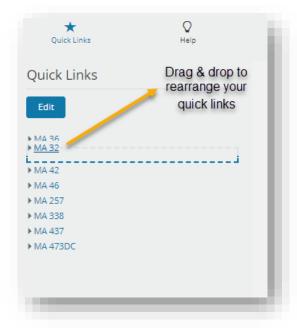
The Drag and Drop functionality will help you re-arrange the order of your Quick Links on Westlaw.

Users are currently unable to sort their Quick Link lists. For examples, if your quick links are named with digits as per the below screenshot, Westlaw is currently listing them according to the first digit, not the whole number. After this release, users will be able to easily drag and drop to re-arrange their Quick Links.

Existing Quick Links ordering:



New Quick Links Ordering:



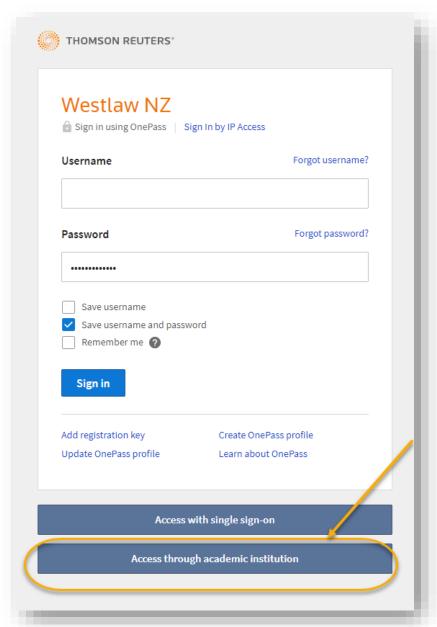
SAML Single Sign-On for Academics

SAML Single Sign-On is a new authentication option for customers who have a SAML SSO enabled network. It provides the simplicity of seamless authentication with the benefit of personalised access. Some customers are currently in the process of migrating their access to SAML.

As part of this release we are introducing SAML access for academic institutions and will be adding a new sign-on button for academic users on the Westlaw sign on screen. There will be no changes in the way you access Westlaw and please continue to use the service and login as you normally would.

If your organisation has a SAML SSO configured network and you would like to move to SAML SSO for Westlaw, please contact your Account Manager or Tech Care to discuss your options.

New SAML Single Sign-On Button for Academic Institution.



An update on Cases Linking Issues

We have been undertaking a refresh of all case records to improve the case research experience and performance on Westlaw. Click <u>here</u> to see the previous communications.

Although we have made significant improvements to enable cases linking since early this year, you may still experience some inactive linking.

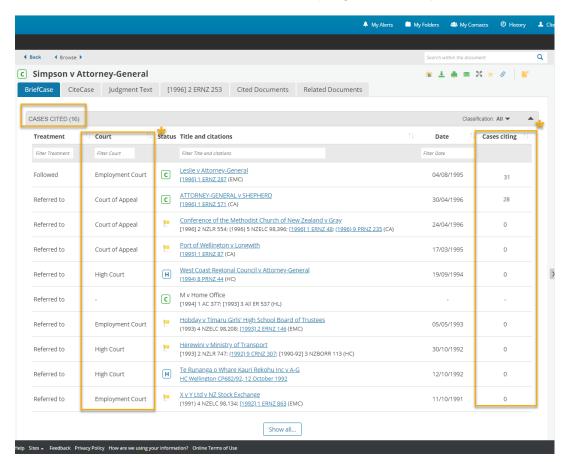
The expected completion date for this reprocessing activity was initially set for the end of February but it is taking longer than anticipated and we will continue to work through this over the next few months. This has impacted on cases linking in the Cases Citing, Cases Cited, Litigation History and Alert 24. Click here to see more information about the issue.

We can assure you this is getting the utmost priority at our end. We apologise for the inconvenience caused and thank you for your patience.

An update on the Full Court Names and Citing Count in the Cases Citing and Cases Cited record

As part of the Westlaw March release, we have introduced a table view for Cases Citing and Cases Cited with additional Full Court Name & Citing Count information. See the screenshot below.

For some cases, the information for these two columns is still not fully populated. Our technology team is currently focusing on enabling Cases links as our number one priority, there will be a delay on introducing a solution to this. Once the cases linking issues are resolved, we will focus on this item next. We apologise for the delay.



WL Citation has been removed from the header.

In March we added Westlaw citations to all cases. The Westlaw Citation (e.g. 1994 WL 16068335) is our internal document number and used as an identifier to judgments that don't have a report series citation or a media neutral citation. To reduce confusion and respond to customer feedback, we are removing WL citation from the header section of a case document page. It may still appear in the Litigation History and other sections of the cases document page.

